

Yes, You Can Afford Telephone Service - And Pioneer Cellular Can Show You How!

Everyone should have access to quality, affordable telecommunications service. This principle of "Universal Service" has been the goal of the telecommunications industry for decades. Assistance programs are available to make telephone service more affordable for eligible customers. With Pioneer Cellular's Lifeline service, discounted cellular phone service is available to all who qualify by participating in certain government assistance programs or having a household income below a certain level. Qualified subscribers living on Tribal lands may receive cellular telephone service for as little as \$1.00 per month. To see if you qualify for Lifeline service, contact your local Pioneer Cellular location or call us toll-free at 1-800-641-2732.

The following telephone assistance programs are supported in Kansas:

- Lifeline, a discounted monthly local telephone service.
- Enhanced Lifeline, a larger discount off of monthly local telephone service for qualified subscribers living on Tribal lands.
- Link Up, a program that reduces the cost of initiating service for qualified subscribers living on Tribal lands.
- Toll Limitation, a service that allows you to control your long distance charges.

Lifeline service and Toll Limitation are offered to all customers of Pioneer Cellular who qualify. Link Up and Enhanced Lifeline available to qualified Pioneer Cellular customers living on Tribal lands. You may qualify if you participate in programs such as Supplemental Nutrition Assistance Program (SNAP a/k/a Food Stamps), Temporary Assistance for Needy Families (TANF), Supplemental Security Income (SSI), Medical Assistance (Medicaid), Federal Public Housing (Section 8), Low Income Home Energy Assistance Program (LIHEAP), National School Lunch Program (only applicant or customer who satisfies the income standard of the program for free meals), General Public Assistance, Food Distribution, or if your total household income is at or less than 150% of the federal poverty level. (If your documentation of income does not cover a full year, then you must provide income documentation that covers three consecutive months within the last year.) If you reside on Tribal lands, you may qualify by participating in additional programs including, Food Distribution Program on Indian Reservations ("FDPIR"), Bureau of Indian Affairs General Assistance, Temporary Assistance for Needy Families (TANF), Tribally-administered block grant programs, or Head Start Programs (only applicant or customer who satisfies the income qualifying eligibility provision).

To receive Lifeline discounts from Pioneer Cellular you must reside within Pioneer Cellular's ETC coverage area, and you must either participate in one of the eligible programs or meet the household income criteria. Lifeline eligibility must be verified annually. Pioneer Cellular is required to provide service to all reasonable requests of service in its authorized service area. Unresolved questions concerning service availability can be directed to the Kansas Corporation Commission, Office of Public Affairs and Consumer Protection by calling 1-800-662-0027. See Terms and Conditions at WirelessPioneer.com.

Lifeline is a federal government benefit program and only qualified persons may participate. Lifeline service may not be transferred to any other individual. Applicants must present documentation of household income or participation in qualifying programs. Lifeline is only available for one phone line per household, whether landline or wireless.

Call 1-800-641-2732 to see if you qualify



www.WirelessPioneer.com  

